*e*MDs

HEALTHY SOLUTIONS. HEALTHY PATIENTS. HEALTHY PRACTICES. HEALTHY RESELLERS.

Why eMDs and Why eMDs Plus?

We have all watched over the last decade as the industry has shifted dramatically from server-based practice management systems to EMRs and on to cloud-based, consolidated PM/EMRs. eMDs Plus is the next-generation solution our customers need in order to continue to run their practices and treat their patients effectively in the modern healthcare landscape.

More than an application eMDs Plus is a true Cloud-based, Software-as-a-Service platform, fully integrated Practice Management and Electronic Health Record system built on the very latest technology. Its design is both intuitive – created by physicians for physicians – and feature-rich, with everything you need to schedule, chart, and bill, as well as cutting-edge functions for patient tracking, physician and patient communication, code search and recommendation, as well as being a 2014 certified product.

eMDs is a trusted, customer-focused, market leading vendor with over two decades of experience. Renowned for building the most usable point of care clinical tools which are fully integrated with a powerful suite of billing and administrative tools to help clients focus on patients. Our true cloud-based solutions are renowned for the ability to help providers effortlessly document at the point-of-care without disrupting the doctor-patient relationship. Our roots of being founded in medical practices by physicians mean we truly understand the importance of helping customers focus on what's most important: their patients.

We've delivered on that reputation with the Plus design. In addition, we're committed to tightly integrating the Plus platform with existing eMDs technology in Medisoft and Lytec, offering seamless workflows for stalwart Medisoft and Lytec practices as they adopt Plus' EMR.

Plus is the evolution of technology backed by a major brand that is committed to our customers: small to mid-sized practices. It is a great opportunity to get back to growth. Capitalize on the disruption as other companies struggle to execute, exit from the market, or continue to create products that are not suitable for the customers that we have defined as ours.

eMDs Messaging

- A single, "one-stop shop" solution for all software needed to effectively run the clinical and medical
- billing operations of your practice.
- SaaS-based application built on the latest technology and requiring only an internet browser and
- connection to function – no servers, no worries about backups and updates, and no office-based implementation.
- Bidirectional integration to Medisoft and Lytec, so practices that like the tried and trusted Medisoft and Lytec practice management systems can continue to use them without interference.
- Intuitive workflow designed by and for physicians.
- Ability to personalize areas of the application – the chart and note included – in order to make Plus specific to you and your patients.
- Deep TriZetto clearinghouse integration automates and streamlines eligibility, claims, and electronic remit workflow, minimizing your days in AR while also bring enterprise level collections tools to practices to enable superior billing practices.
- World class revenue cycle management and credentialing services with bundled software for practices needing an all in solution to help them beyond EHR and PM.
- eMDs is one of the largest, strongest, most trusted brands that leverages over 20 years of EHR, practice management, Revenue Cycle Management experience and credentialing expertise to continue to deliver best in class cloud based medical solutions. With nearly 60,000 providers using our software and services you can trust eMDs as your medical solution partner for years to come.
- Get back to serving patients. eMDs solutions are built by physicians and a team who understand that in medical practice, the rubber really meets the road when the door to the treatment room closes. We enable the providers to easily capture accurate and complete clinical and billing data, and support them with practice-wide workflows that really work.
- Cloud implementation means you are up fast, without technical overhead. We take care of updates, upgrades, and backups too. eMDs allows you to drive patient loyalty through patient engagement and collaboration that matters to patients most.
- Whether you are still on paper or using multiple older technologies, you need proven solutions that will help you drive efficiency, standardize practices, and maximize reimbursement. eMDs' time tested cloud based solutions will make the transition seamless.
- Your specialty is our specialty. eMDs offers tailored solutions across multiple specialties and settings. Whether you are family practice, chiropractic practice or one of the many other specialties we serve, we have a solution built for you.
- Rest easy knowing that our expert team, and the most comprehensive, experienced nationwide network of resellers in the industry know your business and know the technology and are always available to help no matter how small or how big your issue is.

Solutions Overview

Patient EHR	Plus is a remarkable EHR that supports efficiency and flexibility. Multiple note types for progress notes, procedures, communications and other forms of documentation are supported. The new paradigm in electronic charting supports multi-view templates, free text and users can even use voice recognition. Health summary views are fully customizable by physicians. All historical patient data is easily reviewed.
Chart Framework & Health Summary	The Chart framework provides access to a complete, longitudinal view of the patient. Multiple options and quick chronology tool make it easy to quickly review chart-related information and activities within the patient context: Health Summary & Notes, documents, orders & results, and reminders. Health Summary is designed to be intuitive, with status-at-a-glance view of data and user-defined customization via drag and drop.

Intelligent Order Entry (IOE)	Intelligent Order Entry streamlines the identification and creation of relevant orders such as labs, referrals, and medications, all automatically captured in the patient's health record. Best practice hints at the point of care provide additional support while clinicians can easily save common order sets. Because IOE automates this process, your staff is free to focus on other patient care items
User Defined Operational Dashboards	Efficient workflow management is the key to running and efficient practice and going home on time. Customizable, role-based status widgets make it easy to show snapshots of important information so you can easily monitor and manage workload. Rapidly drill through into different parts of the system to take care of messages, results, refills and other tasks all with hyperlinks that make it easy to drill into the appropriate charts, claims, and more.
Intra-Office Email and Patient Messaging	Easily communicate with other staff and patients.
Patient Portal	A powerful tool for patient engagement. Patients have their own mobile-friendly personal health record (PHR) that is tightly connected to the EHR. Physicians can securely send results and other information such as education documents to patients. Appointment requests and confirmations reduce staff burden. Patients can request medication refills.
Practice Management	Seamlessly integrated powerful single database system or bridge to interface with best-of-breed financial and billing systems offering minimal "no disruption" options for customers.
Clinical Reminders and Rules	A powerful rules engine makes it easy to set up sophisticated alerts to ensure patients are kept up to date with best practices protocols and practices keep up with quality requirements. Rules can also be tailored to meet numerous other requirements including reminders to capture consents, HIPAA waivers and other forms.
Check In/Check out and Tracking Boards	Easily monitor patient progress through the clinic so staff knows where to go and what to do while ensuring necessary administrative requirements are completed
Scheduler	Multi-site, multi-physician, a full-blown powerful, enterprise capable appointments system. Integrated eligibility, multi-provider and multi-day views, drag-and-drop rescheduling, wait lists and more.

Also available as a marketing slick ([Direct Sales](#))

Product Differentiators

Medicapaedia Clinical Interface Terminology Engine	Efficiency for today's encounters and preparation for tomorrow's challenges! Under the covers of Plus sits a powerful interface terminology engine that automatically maps clinical concepts to structured international medical terminologies or code sets such as LOINC®, SNOMED®, CPT® and more. The benefits of the Medicapaedia is that it automatically codes content without providers' additional effort and it speeds up information entry. They focus on documenting a naturally flowing, readable note using your common and familiar clinical terms while under the covers eMDs automatically links these concepts to ICD-10 codes, CPT orders, and more. Intelligent mapping also means the interface terminology speeds up data entry because it understands how parts of the note link together. For example, if a physician documents a

	symptom in the HPI, other sections of the note such as the ROS will automatically update. If they want to document a patient's prior procedures, treatments, or other history they will get that list directly in the context without needing to look it up. Meanwhile the mapping in the database prepares providers for future analysis, reporting and information exchange. Efficiency for today's encounters and preparation for tomorrow's challenges!
Smart Data Cascading	Chart helps clinicians document more rapidly, while reducing the potential for and risk associated with conflicting statements in the patient note. Information added in one place can automatically update other sections of the Chart Note. This cascading reduces duplicate entry. The following are instances of cascading within a note: · Selecting a problem, symptom, or procedures in the Chief Complaint section cascades the linked HPI template. · Selecting data in the HPI template cascades the assessment and superbill, including all linked codes. · Selecting 'Associated symptoms' in the HPI template cascades the symptoms to the ROS section. · Deselecting data from the Chief Complaint or HPI removes the cascaded data.
Billing Automation	Users can set the system to automatically transmit claims to the clearinghouse after chart notes are signed off, automatically import ERA files directly from the clearinghouse, and automatically post ERA payments.
Intelligent Order Entry (IOE)	The Intelligent Order Entry feature allows you to select orders from diagnosis-specific plan templates and then quickly drop those orders into a Chart Note. Templates can include orders, medications, referrals, recommendations, patient education, and follow up. Customized orders sets can be created for plan templates to support quick data entry based on diagnosis. Plan templates are defaulted with recommended orders and are shaped over time by the individual orders added, to better align with a user's documentation. Hints or reminders can be set on an individual order to support appropriate documentation and billing needs.
ICD10 Code Search	The Code Selector is designed to assist users with documentation using the ICD10 coding system. The tool supports rapid searching by description of assessment and by code. The layout is designed to support narrowing down to the needed code by location and diagnosis and also suggest additional codes for complete billing and quality reporting. Clinician-friendly alternate descriptions, abbreviations and even partial word searches help you find the right code fast.
Usability	· Easy to use browser-friendly layout with no right clicks or hidden data. Allows for users to be platform agnostic by supporting touch screen, PC, Mac, etc. · e-Prescribing outside of an encounter note or tightly integrated into the natural workflow of an encounter. · Multiple users in one note at a time. · Easily open multiple patients at one time and rapidly move between them to support family and group encounters, or to deal with quick questions about other · patients without interrupting your current encounter. · Allows multiple browser windows to be open at one time under the same login. Great for billing workflows.
Public API	· Read/Write demographics. · Read/Write schedule. · Read only clinical data. · Terminology (SNOMED CT, CPT, HCPCS, Medicapaedia).
Enterprise Console (VAR Only)	· Customer license management (provider and clinical staff). · Manage content (templates) in one location to distribute to all associated customers.
Worklist	Centralized location to see and work all outstanding tasks that have accumulated throughout the day: unsigned encounter notes, refill request,

	document review, orders tracking, interface exceptions.
Master Insurance Company List	Centralized across all customers, the single insurance list supports purer data for clean claims and optimal reporting.

Also available as a marketing slick ([Direct Sales](#))

Product Comparison and Customer FAQ
eMDs has created two additional tools to help understand where eMDs Plus fits in the overall eMDs product portfolio and convey that understanding to existing eMDs customers:

eMDs Product Comparison ([Direct Sales](#))
A comprehensive matrix comparing the features/functionality of Plus alongside Practice Partner, Solution Series, Solution Series – Hosted, and Practice Choice. This document was created to assist Practice Choice customers in understanding their options for transition to a new eMDs application.

Plus Customer FAQ ([Direct Sales](#))
Frequently-Asked Question guide for practices interested in exploring eMDs Plus.

Call us for any questions at: 973-428-3318