

**The gold standard for hard working practices.**

New Features	Added from v21*-v25*	v26*	v27*	v28	v29
Integrated CGM PAY** functionality and dashboard for credit card and ACH; automated payment plans					✓
Enhanced Patient Responsibility Estimate using eMEDIX helps self-pay and uninsured patients					✓
Enhanced write-off tool sorts outstanding balances by responsible party					✓
Diagnosis codes added to Multi-link Transactions					✓
Transaction Entry Alerts warn of date-sensitive entries such as outdated codes; copy rules to make new alerts easily					✓
Option to limit number of diagnosis pointers in Unprocessed Transactions and Transaction Entry					✓
Ability to delete multiple Unprocessed Charges at once					✓
Fully integrated patient statements using eMEDIX				✓	✓

\* CGM MEDISOFT versions prior to v28 are no longer supported by the developer.  
 \*\* Priced separately.



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More detailed eligibility display				✓	✓
Daily appointment and activity review				✓	✓
Streamlined claim management				✓	✓
Microsoft Windows Server 2022 support				✓	✓
Ability to merge patient accounts/charts			✓	✓	✓
Customizable patient alert pop-ups			✓	✓	✓
Current co-pay, co-insurance, and remaining deductible displays when using eMEDIX** EDI			✓	✓	✓
Ability to move charges and accompanying co-pays between cases			✓	✓	✓
Inactive status indicators in the patient drop-down menu when creating appointments within Office Hours			✓	✓	✓
Opt-in contact preferences for patients using CGM CONNECTION** appointment reminders			✓	✓	✓
PDF image file support			✓	✓	✓
Multi-practice name display among Windows taskbar icons			✓	✓	✓
Financial KPI dashboard to display financial performance year-over-year for charges, adjustments, payments		✓	✓	✓	✓
Patient encounters KPI dashboard to display patient visits, missed appointments, average charges per visit		✓	✓	✓	✓
Patients searchable by DOB		✓	✓	✓	✓
Easy write-off adjustments from AR Tracker		✓	✓	✓	✓

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NDC codes added to unprocessed transactions	✓	✓	✓	✓	✓
Race and ethnicity fields for quality reporting	✓	✓	✓	✓	✓
Enhancements to CGM MEDISOFT Mobile UI	✓	✓	✓	✓	✓
Pending Patients tool for adding patients	✓	✓	✓	✓	✓
Accounts receivable tracker for working AR balances	✓	✓	✓	✓	✓
Enhancements to real-time eligibility and EOB functionality	✓	✓	✓	✓	✓
Insurance card scanning to policy and multimedia tabs	✓	✓	✓	✓	✓
Auto-assign statements notes	✓	✓	✓	✓	✓
Advanced duplicate patient record matching	✓	✓	✓	✓	✓
Color coding functionality for patient statuses and incomplete transactions	✓	✓	✓	✓	✓
Insurance timely filing calculator	✓	✓	✓	✓	✓
Secondary claim status in Revenue Manager	✓	✓	✓	✓	✓



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**Advanced Micro Clinical Solutions**

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